



Delta Engineers & Architects, P.C. becomes Certified as Meeting the International Organization for Standardization (ISO) 9001:2000 Standard

The Quality Management System is applicable to:

The development of contract documents for building and transportation projects and the performance of construction administration, commissioning, and lead and asbestos abatement



*Donald Adams, PE, Quality Manager & Delta's Founder
Instrumental in Delta Engineers & Architects, PC achieving ISO 9001:2000 Certification*

Delta Engineers & Architects, P.C. announces achievement in becoming certified for ISO 9001:2000

Delta Engineers & Architects, PC has always been concerned about the quality of our firm's product. In 2007, we decided that we needed to put into place a comprehensive management system in order to achieve quality service for our clients while the company grew. After some investigation it was concluded that adapting the ISO 9001:2000 standard would be our best option since it's a standard that is recognized worldwide and is used by thousands of corporations with considerable success.

From 2007 through 2009 we audited and documented the processes that are used throughout our firm. This turned out to be an enlightening experience that allowed us to better understand the interactions throughout the different departments in our firm, as well as how we interact with our clients. In many cases we observed an opportunity for improvement and made process changes as we strived to fulfill the requirements of ISO 9001:2000.

In June of 2009, UL DQS certified that Delta Engineers and Architects, PC has a management system that fulfills the ISO (International Organization for Standardization) 9001:2000 standard. ISO 9001:2000 provides a framework for Delta's Quality Management System that includes documented processes for our production and quality control activities. The quality of what Delta produces (plans, specifications, reports, etc.) is measured through each project phase, identifying opportunities for corrective action in our processes and procedures. The establishment of an ISO 9001:2000 management system is driven by a requirement for continuous improvement.

Our ISO 9001:2000 quality management system provides us with a solid foundation for our pursuit of continuous improvement in the quality of services we provide to our clients. If you would like more information on our recent ISO 9001:2000 Certification or detailed information on how we certified our quality management system, please contact Donald Adams at (607) 231-6601.

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We are a seamless extension of our clients' organizations